



Welcome to Riverstone Capital,

We are delighted to present our second Newsletter to you, our valued members in hopes of providing you with a sense of who we are and some helpful information. Riverstone Capital offers 9 Private Exchange plans (PE) plans that are Affordable Care Act (ACA) compliant.

Our second newsletter is explaining what an Explanation of Benefits (EOB) and what you should do if you come across a healthcare statement that has already been paid off.

An Explanation of Benefits (EOB) is a claims statement that is sent whenever you use your health plan for services or products from a healthcare provider. It shows how your benefits cover the cost of a service from your provider and what you owe. For an example of Explanation of Benefits with diagrams to better help you understand how to read and understand your bill click here.

Our Mission

Build a better “Private Exchange” providing affordable health insurance coverage to individuals and employers through a community based membership program.

Once you have received an Explanation of Benefits and healthcare statement your claim should be paid off and there should not be any more bills needed to be paid. If for some reason you receive a healthcare statement with additional fees you need to contact our office immediately at 661-481-3220 and ask for the claims department. The claims department will be able to assist you and explain the situation.

Helpful Phone Numbers



HMA - 1-866-826-5317
8AM – 7pm EST
1600 W. Broadway Rd, Ste.300
Tempe, AZ 86326

<https://members.hmatpa.com>

WellDyne Rx
1-888-886-5822
www.welldynex.com

Riverstone Capital Insurance
1-800-478-3340
8AM -5PM PST
www.ngiins.com

For online inquires on finding doctors, urgent cares, and hospitals please visit, www.mutiplan.com or by calling HMA